# CONSTRUCTION **it**

e-ServiceSuite™
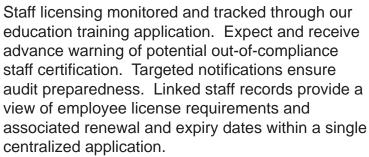
**simplifing IT**

# Inspection Management

Standardize site inspection processes by ensuring legally required inspections performed and documented. Link inspections to centrally stored site records to provide **documented audit compliance**.

# Training Management

Manage and maintain all of your organization's internal/external training requirements. Calendar driven schedule, displays *current* and *future* staff scheduled training by class. All training attendance and completion **tracked and linked to individual staff**.

# License Management

Staff licensing monitored and tracked through our education training application. Expect and receive advance warning of potential out-of-compliance staff certification. Targeted notifications ensure audit preparedness. Linked staff records provide a view of employee license requirements and associated renewal and expiry dates within a single centralized application.

# Safety Management

Schedule and document staff attendance at safety meetings (and toolbox talks) to ensure compliance. **Toolbox talks** are intended to facilitate health and safety discussions while on the job site. Use standard Toolbox talks for our library or construct your own using our **form builder.**

# Document Management

Simplify the task of managing documents and associations. Centralized storage of all documents with built-in process links to site, staff, equipment and more. **On-demand** document retrieval **avoids** potential audit fines and penalties by meeting compliance standards. Document permission model ensures security, providing individual and group access levels as required. Link document process **approval steps with built-in signature requirement** (requires a touch-based tablet or computer).

## Dashboard

Full-function application dashboard providing access point for reports and metric analysis

## Google Maps™

Built-in **Google Maps™** integration provides destination site route planning and time to destination

## Timecard Management

Built-in time card integration providing time, expense and milage information. Supports indvidual and site foreman completion (bulk)

# SAFETY

*Incidents occur every day at the workplace that could result in a serious injury or damage.*

## Near Miss Reporting

• A near-miss program may help prevent future incidents.

• One problem that companies must overcome is employee's fear of being blamed after reporting a near miss.

• Employers need to make the process of reporting a near miss as easy as possible.

Material

Environment

Task

Management

Personnel

## How are the facts collected?

The steps in accident investigation are simple: the accident investigators gather information, analyze it, draw conclusions, and make recommendations.

Document Management allows us to automate the entire process, step by step. Use our standardized form generator to offer employees a structured data entry, automate peer revue and provide directed notification.

# ACCIDENT INVESTIGATION

**Any unplanned event that did not result in injury, illness, or damage but had the potential to do so is classified as a *"Near Miss"***

# Encourage Workers to Participate

Capture sufficient data for statistical analysis

Provide convenient opportunity for *employee participation*

Can be considered to be a leading indicator of performance

## Reasons to investigate a workplace accident include:

most importantly, to find out the cause of accidents and to prevent similar accidents in the future
to determine the cost of an accident
to process workers' compensation claims

to fulfill any legal requirements
to determine compliance with applicable safety regulations

# Safety Asset Inventory

Asset Management provides individual safety equipment records. Built-in BarCode recognition allows for easy distribution & assignment of safety equipment to individual staff members. Inventory tracking provides for easy lookup of assigned equipment. Asset lifecycle offers insight into the cost of the asset and retirement planning.

# Notifications & Alerts

Workflow linked to Service Level Agreements provide application driven Notifications. User receipt of notifications based on user preferences (phone, email, etc.)

# Mobility

Mobile ready (internet connection required)

## e-ServiceSuite™

## *Application Core Modules*

Incident Management
Problem Management
Request Management
Survey Management
Service Catalog Management
Configuration Management (CMDB)
Inventory Management
Change Management
Release Management
Knowledge Management
Service Level Management
Approval Management
Service Portfolio Management
Financial Management
Asset/CI Visualization
.... more

## MS Office

Office integration provides data output to **MS Word™** and **Excel™**. Additional integration provides output directly to Adobe *PDF*

## Chat

Application Service Desk Chat functionality included

## Customization

Application education and customization included.

**On the web**

**www.e-servicesuite.com**

# CONSTRUCTION it

## e-ServiceSuite™

*powered by*

**Mx mendix**

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