

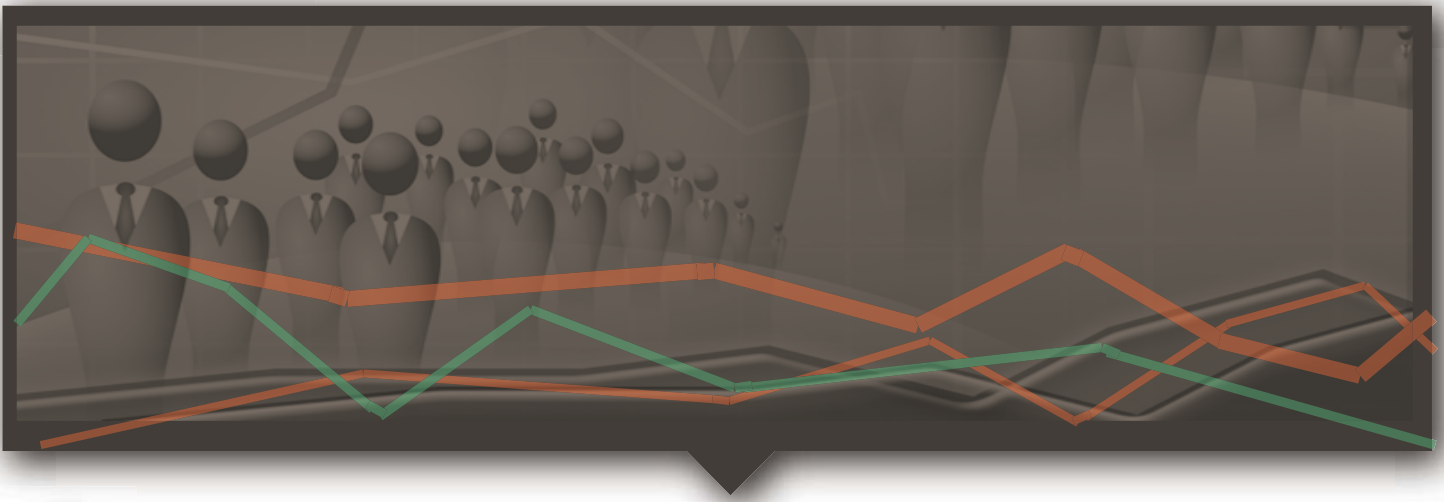
EMPLOYEE SURVEY  
MARKETING SURVEY  
**CUSTOMER SURVEY**

**e-ServiceSuite**<sup>TM</sup>  
e-ServiceSuite



**SURVEY  
MANAGEMENT**

simplifying **IT**



Without question, if you want to gain an insight into your customer satisfaction level, a survey is what you need.

Design, administer, monitor and evaluate questionnaire responses:

- Reusable templates
- Unlimited surveys
- Selected delivery options
- Metric analysis and reporting
- Standardization

Common ways that businesses use and rely on survey processes:

- Determine product or service performance
- Collect product feedback.
- Develop new products
- Measure customer loyalty
- Improve the customer experience
- Conduct market research surveys
- Establish performance goals
- Management reporting



**How likely is it that you would recommend our solution to a friend or colleague?**

0= Not Likely at all

10 = Extremely likely



👍 SATISFACTION SURVEY 👍

Please tell us how long you have used our services?

- Less than 6 months
- More than 6 months but less than 1 year
- More than 1 year but less than 3 years
- Between 3 and 5 years
- More than 5 years

Please select your answer

How often do you purchase from us?

- Maybe once or twice a year
- Every 4-6 months
- Every month
- Every 2-3 months
- Every week

Please select your answer

Please rate your overall satisfaction with our services?

- Very dissatisfied
- Somewhat dissatisfied
- Neutral
- Somewhat satisfied
- Very satisfied

Please select your answer

SO,  
What do  
you think?

This Survey relates to request:

[View Ticket Details](#)

I would like someone to contact me about this survey

Average Score 0.00

[Save & Close](#) [Close](#)



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